

CREDIT MANAGEMENT

ABOUT THE PRODUCT

This service is for businesses of all sizes that wish to improve their collections speeds and reduce their costs of collections and recovery, thereby maximising their returns.

The validation and confirmation of the amount owed by having frequent contact with the debtor can play an essential part in improving a company's financial situation (amounts claimed from public administrations often involve lengthy collection periods), and in reducing the risk of losses (for accounts receivable from private clients).

With this service, it is possible to arrange customized solutions with the Client, throughout the life of the account: from monitoring through to recovery of bad debts or legal advice in cases of insolvency.

The Bank is specialized in the following areas:

- Analysing the financial situation of the client portfolio.
- Phone collection.
- Continuous case monitoring.
- Recovery of debts by visiting the debtor's premises in person.
- Management of administration and collection processes.
- E-billing and certification consulting.
- Purchasing of receivables.

WHO IS IT FOR?

Businesses of all sizes looking to improve their performance on trade receivables management.

ADVANTAGES

- Outsourcing of the credit management process.
- Reduced days' sales outstanding (DSO).
- Reduced administrative burden, lower management costs.
- Improved efficiency.
- Specialized personnel in all areas of the country.
- Improved customer relations.

COST

Customized solutions: fees are tailored to agreed, measurable objectives.

DOCUMENTS REQUIRED FOR ACCEPTANCE CHECKS

List of names of the companies and/or public authorities involved, and relevant amounts.

CONTACTS

Factoring Division
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800 691 629

Free toll number operational from Monday to Friday
8:30 am until 6:00 pm